

User Satisfaction Ratings

Data is scoped to the Distribution ERP category. All reviews were collected as of August 01, 2023



ORACLE
NETSUITE

Acumatica

NetSuite

Rating

★★★★☆ (816)

★★★★☆ (2,626)

Quality of Support

83%

70%

Has the product been a good partner in doing business?

86%

73%

Product Direction (% positive)

95%

80%

Ease of Use

86%

76%

Ease of Setup

69%

65%

Meets Requirements

87%

82%

Payment Settlements

91%

77%

ROI and Forecasting

93%

79%

Inventory Costing

95%

81%

Defects

97%

83%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



ORACLE
NETSUITE

	Acumatica	NetSuite
AP Automation	95%	81%
Payment Settlements	95%	83%
Likelihood to Recommend	90%	80%
Inspections	89%	78%
ATP	87%	75%
Payroll	87%	76%
Pricing & Discounts	95%	83%
Performance and Reliability	90%	79%
Collections Automation	85%	73%
Pricing & Discounts	90%	79%
Promotions and Discounts	84%	73%
Tags / Dimensions	90%	79%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



	Acumatica	NetSuite
Payment Methods	92%	81%
Manage Resources	91%	80%
Cost Tracking	92%	81%
Storefront Design Tools	88%	77%
Tags & Dimensions	91%	80%
AP Automation	94%	83%
Data Import and Export Tools	90%	79%
AR Automation	87%	76%
Output Document Generation	89%	79%
AP Automation	89%	79%
Payment Methods	94%	83%
Identify Demand	89%	78%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



	Acumatica	NetSuite
Project Budgeting	89%	79%
AP Automation	86%	75%
AR Automation	92%	82%
Payroll	97%	87%
Picking & Packing	91%	81%
Product Master	87%	77%
Reporting and Dashboards	90%	80%
Warranty Management	90%	80%
Demand	93%	83%
Kitting	88%	78%
Performance and Reliability	89%	79%
Rework	89%	79%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



ORACLE
NETSUITE

	Acumatica	NetSuite
Budgeting / Forecasting	82%	72%
MPS	88%	79%
Payment Settlements	88%	79%
Product Master	94%	84%
Collections Automation	85%	76%
Cash Management	87%	78%
Cash Management	93%	84%
Tax Calculation	89%	79%
Product & Price List Management	86%	77%
Shipping Options	89%	80%
Integration APIs	86%	77%
Returns	86%	77%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



ORACLE
NETSUITE

	Acumatica	NetSuite
Payment Batches	88%	79%
Field Service Dispatch	90%	81%
Customization	89%	80%
Project Procurement	91%	82%
Tags / Dimensions	88%	79%
Portfolio Mix	88%	79%
Dashboards	90%	81%
Inventory Forecasting	93%	84%
Supplier Management	89%	81%
Credit Limits	88%	79%
Payroll	88%	80%
Output Document Generation	87%	78%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



ORACLE
NETSUITE

	Acumatica	NetSuite
MRP	89%	80%
Dashboards	86%	78%
Shipping	93%	85%
Allocation	88%	79%
AP Automation	87%	79%
Journal Entries	97%	88%
Picking Methods	88%	80%
Workforce Management	93%	85%
Rework	98%	90%
Pricing & Discounts	85%	76%
Customer Master	95%	87%
In Transit	86%	78%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



ORACLE
NETSUITE

	Acumatica	NetSuite
Multi-Entity / Consolidation	86%	78%
Tickets	88%	80%
Picking Planning	88%	80%
BOM	85%	77%
Project Maps	91%	83%
Taxonomy	91%	83%
Custom Reporting	85%	77%
Packaging	91%	83%
Returns / Refunds	83%	75%
Routing	91%	84%
Requisition	89%	81%
AR Automation	87%	80%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



ORACLE
NETSUITE

	Acumatica	NetSuite
Inventory Forecasting	83%	75%
Asset Register	88%	80%
Reconciliations	87%	79%
Invoice Customization	91%	83%
Historical Data	90%	83%
Shop Floor	96%	88%
Requisitions	89%	82%
Inventory Pricing and Costing	86%	79%
Integration	89%	82%
Order History	94%	87%
AR Automation	84%	77%
Budgeting / Forecasting	86%	79%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



ORACLE
NETSUITE

	Acumatica	NetSuite
Order History	92%	85%
Payments Scheduling	91%	84%
Payment Methods	88%	81%
Field Service Booking	86%	78%
Inventory Tracking	86%	79%
Inventory Tracking	92%	85%
Workforce Management	96%	89%
Track Cash Flow	89%	82%
Payment Batches	91%	84%
ATP	91%	84%
Defects	86%	79%
Shipping	89%	82%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



ORACLE
NETSUITE

	Acumatica	NetSuite
BOM	93%	86%
Work Orders	95%	88%
Maintenance	86%	79%
Payment Batches	89%	82%
Sourcing	88%	81%
AR Automation	90%	83%
Payments Scheduling	96%	89%
Tracking	93%	87%
Breadth of Partner Applications	84%	77%
Time & Attendance	92%	85%
Product Catalog	83%	77%
Payroll	90%	84%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



ORACLE
NETSUITE

	Acumatica	NetSuite
Customization	89%	82%
Credit Limits	91%	84%
Project Accounting	93%	86%
Payment Processing	86%	80%
Workflow Capability	86%	80%
Disassembly	82%	75%
Cash Management	96%	90%
Payment Settlements	86%	80%
Journal Entries	91%	85%
Customer Master	91%	85%
Income and Expenses	89%	83%
Data Import	90%	84%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



ORACLE
NETSUITE

	Acumatica	NetSuite
Payment Processing	89%	83%
Scheduling	89%	83%
Inventory Tracking / Ordering	86%	80%
Financial Statements	87%	81%
Costs	91%	85%
Revenue Types	89%	83%
Waste	93%	87%
Status	89%	83%
Audit Trail	89%	84%
In Transit	93%	87%
Recognition Rules	88%	82%
Pickinh & Packing	91%	85%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



ORACLE
NETSUITE

	Acumatica	NetSuite
Territory & Quota Management	81%	76%
Journal Entries	94%	89%
Journal Entries	90%	84%
Locations	87%	82%
Internationalization	89%	83%
Subcontractor Management	94%	89%
Collaboration	89%	83%
Demand	83%	77%
Integrations	85%	79%
Inventory Reporting	83%	77%
Reconciliations	83%	78%
Inventory Reporting	86%	80%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



ORACLE
NETSUITE

Acumatica

NetSuite

Invoice Customization	87%	82%
Custom Reporting	89%	84%
Multi-Warehouse	88%	82%
Chart of Accounts	96%	91%
User, Role, and Access Management	90%	85%
BOM	88%	83%
Revenue Allocation	88%	82%
Recognition Rules	83%	77%
Integration APIs	85%	80%
Purchase Orders	93%	88%
Resource Management	90%	85%
Project Optimization	88%	83%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



ORACLE
NETSUITE

Acumatica

NetSuite

Audit Trail	90%	85%
Returns	89%	84%
Chart of Accounts	91%	86%
Journal Entries	89%	84%
MPS	89%	85%
Time & Attendance	94%	89%
Document Management	93%	88%
Check/W-2 Printing	86%	81%
Receiving	87%	82%
Inventory Forecasting	85%	80%
Inventory Tracking / Ordering	85%	81%
Data Import and Export Tools	87%	83%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



ORACLE
NETSUITE

Acumatica

NetSuite

Inventory Costing	82%	78%
Multi-Entity / Consolidation	84%	80%
Production Plans	88%	83%
Internationalization	84%	80%
Configuration Rules	84%	80%
Tracking	86%	82%
Waste	88%	84%
Purchase Orders	88%	84%
Credit Limits	93%	89%
Workflow	91%	87%
Time and Expense	82%	78%
Baselining / KPIs	91%	88%

(User Satisfaction Ratings continues on next page)

User Satisfaction Ratings (continued)



ORACLE
NETSUITE

Acumatica

NetSuite

Breadth of Partner Applications

83%

79%

Third-Party

84%

80%

About G2

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